



April 23, 2020

Re: COVID-19 Update

To All ONICON Customers and Partners,

ONICON production continues to run at full capacity in support of our customers and we are not experiencing material shortages at this time.

We moved quickly when the first reported COVID-19 cases reached Florida to keep our team and their families healthy and safe. We have gone beyond recommended guidelines at our production facility: increasing distance between our production staff, eliminating outside visitors, and providing an infrastructure to enable 60% of our team to work remotely. While traditional business travel is on hold, we are assessing field service issues on a case by case basis to ensure your facilities stay up and running. Our daily routines may have slightly changed, but you can count on business as usual from ONICON. Our applications engineers, technical support team and customer service representatives are available and ready to help.

We will continue to monitor local & national governmental guidelines and will update this notice should there be any changes.

Thank you for your continued business.

ONICON Management